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Quality Policy

Metinvest Trametal SPA is part of Metallurgical Division of Metinvest Group.

Metinvest Trametal shares the same values and objectives of Metinvest Group, and in particular:

- Becoming a leader in the heavy plates market.
- Ensuring a high productive mix that includes a significant portion of high added value sheet metal.
- Ensuring maximum flexibility as well as production and delivery times as short as possible.
- Pursuing a continuous improvement in all aspects of the production chain.
- Being a profitable, innovative, and competitive company on the international markets, with a focus on safety and the protection of the environment.

The Management of Metinvest Trametal S.p.A. expresses the desire of success of the company in the heavy plates market, to be achieved through the full satisfaction of the expectations of its customers, both in the domestic market and in the international market, and a range of increasingly sophisticated products.

In order to provide the best service to the Customer, Metinvest Trametal S.p.A. prepares an efficient interface for communication with the customer and a qualified pre and post-sales technical service.

Metinvest Trametal S.p.A. pursues a policy of raw materials supply which aims at qualifying its suppliers, interfacing directly with the steelworks, without the intermediation of traders, in view of sourcing with timeliness and continuity the optimal semi-finished products which allow to satisfy the increasingly sophisticated and articulated requests of its customers. For this purpose, it operates to expand its range of qualified suppliers and to support the development of quality of the production coming from steelworks of the Group.

The Company wants to develop the quality of working processes paying attention to their interrelation, preventative actions, relations with its personnel, with customers and suppliers.

The Management undertakes to ensure the necessary resources, the availability of qualified staff and appropriate instruments in order to achieve the preset quality and apply, maintain, and improve the Quality Assurance System. For this purpose the Management assigns to the Function managers having influence on Quality the authority and the organizational independence to promote, suggest, and ensure the correct application of the Quality Assurance System.

The Management wishes to develop adequately its own human resources, through both education and the targeted enhancement of the same, also to encourage positive synergies within the Metinvest Group.

The Company wishes to achieve the objectives mentioned above by means of the definition, implementation, and maintenance of the items provided for by the regulations of the quality system UNI EN ISO 9001:2015, in all the activities carried out by its staff, through:

- the proper implementation of the Quality Management System;
- the implementation of corrective actions to avoid the repetition of non-compliance;
- the use of adequate resources and facilities;
- the analysis and the assessment of risks and opportunities;
- the continuous training of the internal staff;
- the systematic evaluation of the needs and the verification of the satisfaction of its customers;
- the distribution in the network (or as printed documents where there is no alternative) of the documents related to Quality, so that they are accessible by the entire staff in charge;
- the monitoring of the quality management system through the planning and implementation of internal audits;
- the periodic review of the Quality Management System, to be carried out at least once a year by the Management.

The company pursues continuous improvement through the study and implementation of improvement projects such as the suggestions system and the 5S project.

It also provides for the maximum dissemination of the Quality policy and its objectives among the entire staff, ensuring that it is shared, understood, implemented, and maintained at all levels of the Company.

The Quality Policy is subjected to review, possible updating, and new approval during the periodic review of the Quality System carried out by the Management. In this occasion specific objectives will be set, the objectives may also be reviewed, the progress and the possible need for corrective or preventive actions will be evaluated.

The Management.